

SSSG All-Grantee Meeting  
Questions & Answers  
February 26, 2025

**Question #1**

Q: Is there a better way to score voucher programs versus shelters since voucher programs do not have a set number of units/beds like shelters?

A: For some questions like the average unit utilization rate one, motel voucher programs automatically default to 100% because there are no standardized number of units/beds that the agency has available. With the implementation of the 2019 Wisconsin Act 76, DEHCR is required by state statute to score SSSG applications by the criteria listed and cannot deviate based on whether an applicant agency has an emergency shelter or a voucher program.

**Question #2**

Q: Can we include outreach case management in this example (shown in General Information slide #2) of another level of case management?

A: You can, but please be aware that the question is asking about case management services provided to persons who are already residing within the emergency shelter. DEHCR staff are looking for how those case management services lead to self-resolution, connection to mainstream resources, and securing permanent housing.

**Question #3**

Q: Would you prefer a \$0 invoice request versus skipping a month?

A: The minimum threshold to submit a payment request under the SSSG program is \$100. If your agency does not have expenses for a particular month, please skip the month in the HE+ system.

**Question #4**

Q: If we are using our funds for utilities, do you want us to divide the award for the full year?

A: An agency does not have to evenly divide their award to pay for their shelter's utility costs, if they do not want to. An agency can utilize their award for shelter costs in the first couple of months of the contract or evenly divide it amongst the 12-month performance period; it is your agency's decision.